

End of Life Notification

COEX 2000 & 3000 Gen. 2 IP Encoding Platform

Due to the obsolescence of a critical component (IP encoder module) Synectics are issuing this end-of-life notification covering the 2nd generation of IP encoder platform within the COEX 2000 & 3000 range of camera stations.

In preparation, Synectics have developed a new generation encoder.

The COEX 2000 & 3000 camera stations will continue to be manufactured using the newly developed IP encoder platform.

1.1 Affected Products

Products
COEX 2000 IP Camera Stations (using Gen. 2 IP encoder)
COEX 3000 IP Camera Stations (using Gen. 2 IP encoder)

1.2 Changes to Product Part Codes

Please contact a Synectics sales representative for enquiries relating to the part code structure for the Gen. 2 successor.

1.3 EOL Notification Dates

The below milestone dates are related to the retirement of the Gen. 2 Encoding Platform.

Milestone	Date
EOL Notification Date	25 th August 2023
End of Sale	25 th August 2023

1.4 Device/Software Compatibility

The next generation of IP encoder is ONVIF-S & T compliant and therefore will offer interoperability with both new and existing ONVIF-S compliant video management systems.

For systems/solutions where the Synectics proprietary 'SYNS' protocol is used please contact Synectics to verify the continuity of the features and functions currently in use.

In general, the technical specification and capability of the next generation IP encoder shall be equivalent or greater in performance than the Gen. 2 IP encoder, however, there are differences in operation and capability. If you have any specific requirements or concern in this subject, then please contact your local Synectics representative for support and advice.

For further information on the technical specification of the next generation of IP encoder-based camera stations, please refer to the relevant datasheets that can be found within the Synectics Global Support Portal and on the Synectics website.

1.5 Upgrade Assistance

Due to changes with the camera head internal components and hazardous area certification product marking, Synectics currently are unable to offer next generation IP encoder parts as a field replacement/upgrade for the Gen. 2 IP encoding platform.

For any upgrade/conversion that is offered for Gen. 2 camera stations please liaise with your Synectics Sales representative.

1.6 Response

For further information regarding this notification, please contact your local Synectics representative.