

SYNECTICS

Transport Cloud Services

Empower your organisation with Synectics' Cloud Services, a flexible and scalable solution to improve passenger safety, incident management, operational efficiencies, and enable collaborative investigations.



Complete Flexibility and Control

Hardware-Agnostic

The T2000 software operates on any hardware¹, serving as a gateway to Synectics Cloud Services. Alternatively, it can be deployed on T2000 hardware featuring built-in GSM capabilities for 4G/5G connectivity.

Secure

Maintain full control over your footage, including compliance with geographic hosting requirements. Mandatory two-factor authentication (2FA) and role-based access control (RBAC) ensure secure and restricted access to footage.

Data Privacy

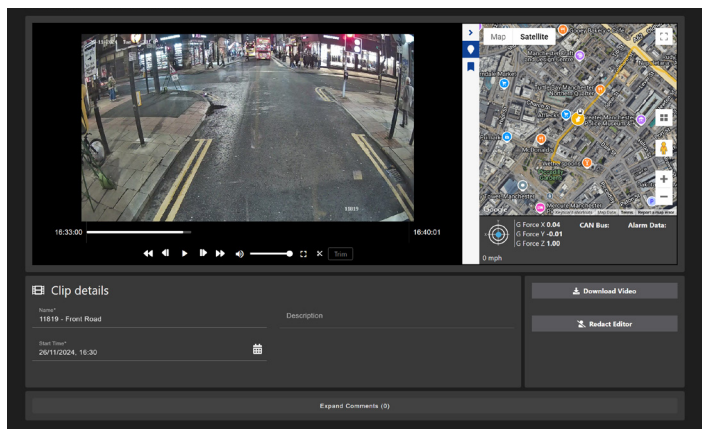
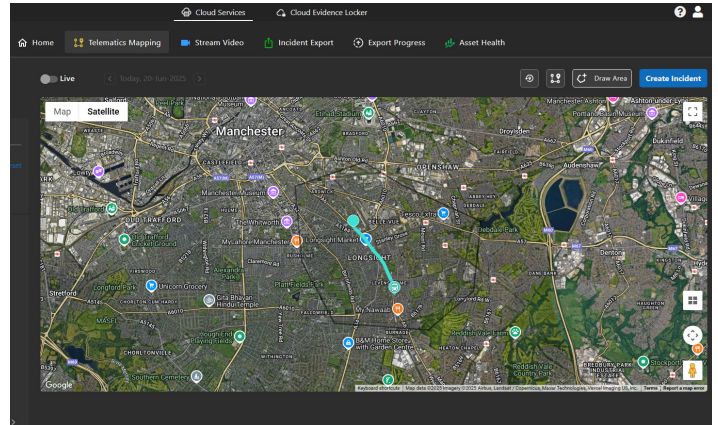
Shared footage is configured with a retention period, ensuring GDPR compliance. Facial redaction safeguards passenger privacy, and inverse redaction blurs everything except selected areas, which is ideal for sensitive investigations.

Real-Time Situational Awareness

Telematics Mapping

Deliver complete fleet visibility and faster incident response by combining on-vehicle metadata with video footage, enabling quick location-based searches across the entire fleet and access to footage of external events for extended “off-vehicle” coverage.

With real-time tracking of every vehicle's location, route, direction and speed, you can respond instantly, ensure procedures are followed correctly, and improve safety and operational confidence across your fleet.



Incident Management

Collaborate securely and efficiently by giving you complete control over who sees what and for how long, ensuring sensitive information is always protected.

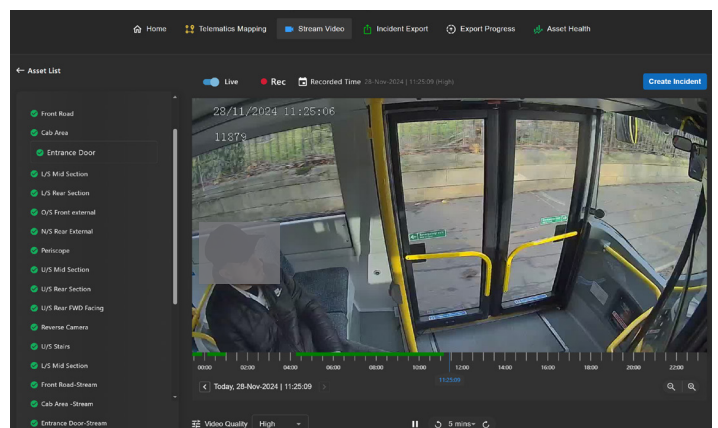
Investigations move faster with the ability to prioritise and access the most critical footage first, while synchronised video playback with supporting data such as GPS, speed and alarms provides a clear, accurate picture of events.

Built-in privacy tools, including advanced face and scene redaction, safeguard individuals' identities and ensure compliance, allowing you to share evidence with confidence and focus on resolving incidents sooner.

Stream Video

Request live video streams from connected assets in real time, enabling rapid response to driver emergencies, customer complaints, or monitoring needs.

Recorded footage is instantly accessible, with a recording map that validates date and time selections to guarantee requests are accurate and reliable. This ensures you always have the right evidence at the right moment to protect your drivers, resolve issues quickly, and maintain trust.

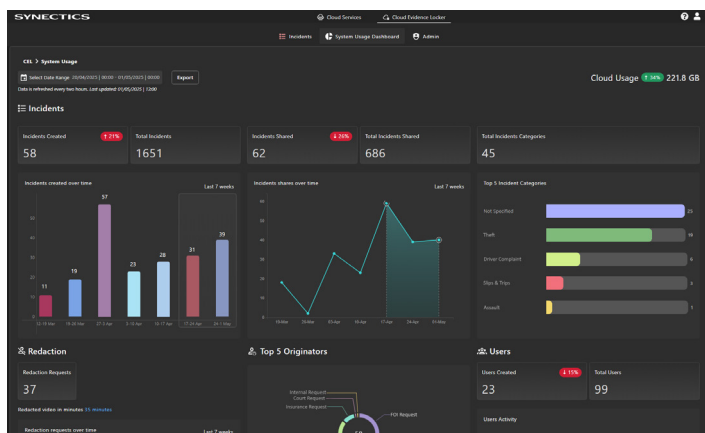


Asset Health

Monitor asset health by ensuring cameras, hard drives, and recordings are always performing as expected, with snapshots and recording maps that validate footage automatically before processing incident requests. Email notifications can be configured for critical asset health issues, including alerts for HDD failure, assets going offline, camera failures, and recording failures.

Role-based access control makes it easy to manage who can see and act on information across different regions or depots. Customisable asset groups provide full flexibility to align permissions with your operational structure, giving you greater reliability, security, and control over your entire fleet.

System Health Dashboard - Q3 2024					
🔍 Search					
Hardware	Firmware Version	Last Seen	Hard Drive Health	Camera Status	Earliest Footage Available
T2000	3.3.6.708	20-Jun-2025 11:49	🟢	🟢	06-Jun-2025 22:52
T2000	3.4.0.711	20-Jun-2025 11:49	🟢	🟢	09-Jun-2025 18:35
T2000	3.4.0.711	20-Jun-2025 11:48	🟢	🔴 Fault	07-Jun-2025 04:49
T2000	3.4.0.711	20-Jun-2025 11:49	🟢	🟢	09-Jun-2025 11:24
T2000	3.3.6.708	20-Jun-2025 11:49	🟢	🔴 Fault	08-Jun-2025 22:57
T2000	3.3.6.708	20-Jun-2025 11:49	🟢	🟢	09-Jun-2025 21:56
T2000	3.4.0.711	20-Jun-2025 11:49	🟢	🟢	09-Jun-2025 14:06
T2000	3.4.0.711	20-Jun-2025 11:49	🟢	🟢	08-Jun-2025 22:39
T2000	3.4.0.711	20-Jun-2025 11:49	🟢	🟢	09-Jun-2025 09:29



User Metrics

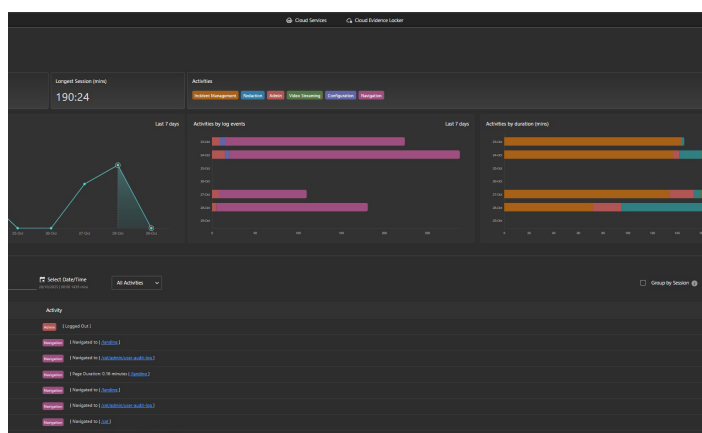
Get the insight and evidence you need to improve performance and make informed decisions.

By monitoring usage and data for trend analysis, you can uncover patterns such as seasonal spikes in incidents, the most common types of events, or which teams are most active. These datasets can also be exported for use in other data management systems. With this knowledge, you can identify risks earlier, allocate resources more effectively, and continuously optimise operations.

Audit History

Complete audit trail of all key actions, grouped by individual user sessions, giving you full visibility and accountability across every area.

This makes it easy to validate compliance with internal processes and legislation, while also supporting training and continuous improvement. With clear, traceable records, you can operate with confidence and demonstrate best practice whenever required.



NOTE: ¹ May require integration or development support.

Specifications subject to change. E & OE.

Literature Reference: TCS/1125 Iss 1

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