

# End of Life Notification

## COEX™ FE Camera Housings

Synectics is initiating the End of Life process for the COEX™ FE Camera Housing product range. The objective of providing this notice is to allow customers to instigate appropriate planning and the opportunity for last time purchases, as well as to suggest alternative products or provide recommendations to transition to newer COEX models.

Support of existing FE Camera Housings can be achieved with replacement parts, where applicable. Please consult Synectics for further details.

### 1.1 Affected Products

Product Part Numbers	Description
FECH/1	Camera Housing
FECH/2	Camera Housing
FECH/3	Camera Housing
FEPC	Camera Housing

### 1.2 EOL Reason

The C3000 series camera station is designed to replace the COEX FE Camera Housing range, and deliver improved features and functionality through an enhanced technical specification.

Due to the specialist nature of the FE product installations, Synectics strongly recommends a consultation for any replacement camera station to ensure all physical and technical parameters are considered and full system compatibility is assured.

### 1.3 Proposed Product End of Support Period (EOS)

Synectics will continue to accept orders for products contained in this notification between the effective date and last time order date. After the last time order date, Synectics will no longer be able to guarantee product availability.

Synectics will discontinue shipment of all products contained in this notification after the last time ship date. All orders for these products must request delivery on or prior to the last time ship date.

### 1.4 Replacement Product Details

Recommended Replacement	Description
C3000	Camera Station

## 1.5 EOL Notification Dates

Milestone	Date
EOL Notification Date	19 January 2015
Last Time Buy (LTB) Date	19 June 2015
End of Service (EoS)	31 August 2015

## 1.6 Response

For additional information regarding this notification, please contact your local Synectics representative.

## 1.7 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.