

End of Life Notification

COEX™ FE Pan & Tilt Unit (FEPT)

The COEX™ FE Pan & Tilt unit (FEPT) and all variant model lines have been discontinued.

Support of existing FEPTs can be achieved with replacement parts, where applicable. Please consult Synectics for further details.

1.1 Affected Products

Product Part Numbers	Description
FEPT	Pan & Tilt Unit

1.2 EOL Reason

The COEX C3000 series camera station is designed to replace the FEPT product, and deliver improved features and functionality through an enhanced technical specification.

1.3 Proposed Product End of Support Period (EOS)

Synectics will continue to accept orders for products contained in this notification between the effective date and last time order date. After the last time order date, Synectics will no longer be able to guarantee product availability.

Synectics will discontinue shipment of all products contained in this notification after the last time ship date. All orders for these products must request delivery on or prior to the last time ship date.

1.4 Replacement Product Details

Recommended Replacement	Description
C3000	Camera Station

1.5 EOL Notification Dates

Milestone	Date
EOL Notification Date	19 January 2015
Last Time Buy (LTB) Date	19 June 2015
End of Service (EoS)	31 August 2015

1.6 Response

For additional information regarding this notification, please contact your local Synectics representative.

1.7 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.