

## End of Life - Advanced Notification

### Micro V1 Client and Display Wall

This notification is to inform you that the products listed below will be transitioning to “End of Life” status.

#### Affected Products

Part Codes	Part Description
87-5016-0005, SP1930, 57-0000-0011	Synergy Micro Client
87-5016-0006, SP4801, 57-0000-0012	Synergy Micro Display Wall

#### Reason for End of Life

The specification of this legacy hardware platform is no longer suitable for the latest Synergy releases and features.

#### Notification Dates

Milestone	
Introduction Date	2014
End of Availability Date	Q2 2016
Extended Support Start Date	Q2 2022
End of Life Date (with supported OS)	March 2026

#### Firmware and Software Versions

OS	Windows OS	Synectics
	End of Life (EOL) Date	End of Life (EOL) Date
Windows Embedded Standard 7 SP1 (As supplied)	<b>October 2020</b> No longer supported	<b>October 2022</b> No longer supported
Windows 10 IoT Enterprise LTSC 2019 (Windows OS upgrade option)	<b>January 2029</b>	<b>March 2026</b> (for this hardware type)

#### Definitions

**End of Availability** is the point that the product was phased out by Synectics.

**Extended Support** means that the product will continue to be supported if Synectics have contractually agreed to do so. The product will no longer be updated and maintained unless necessary.

**End of Life** means that we will no longer be able to provide support or spares for the product. Synergy software updates will no longer be available for the product. Should you require a replacement product, your Synectics sales representative will be happy to assist.

## Response

For additional information regarding this notification, please contact your local Synectics representative.