

# End of Life - Advanced Notification

## Pro V1 Client and Display Wall

This notification is to inform you that the products listed below will be transitioning to “End of Life” status.

### Affected Products

Part Codes	Part Description
SY-CLIENT-PRO	Synergy Pro Client
SY-WALL-PRO	Synergy Pro Display Wall

### Reason for End of Life

The specification of this legacy hardware platform is no longer suitable for the latest Synergy releases and features.

### Notification Dates

Milestone	
Introduction Date	Q1 2014
End of Availability Date	Q2 2017
Extended Support Date	Q2 2023
End of Life Date (with supported OS)	March 2026

### Firmware and Software Versions

OS	Windows OS	Synectics
	End of Life (EOL) Date	End of Life (EOL) Date
Windows Embedded Standard 7 SP1 (As supplied)	<b>October 2020</b> No longer supported	<b>October 2022</b> No longer supported
Windows 10 IoT Enterprise LTSC 2019 (Windows OS upgrade option)	<b>January 2029</b>	<b>March 2026</b> (for this hardware type)

### Definitions

**End of Availability** is the point that the product was phased out by Synectics.

**Extended Support** means that the product will continue to be supported if Synectics have contractually agreed to do so. The product will no longer be updated and maintained unless necessary.

**End of Life** means that we will no longer be able to provide support or spares for the product. Synergy software updates will no longer be available for the product. Should you require a replacement product, your Synectics sales representative will be happy to assist.

## 1.8 Response

For additional information regarding this notification, please contact your local Synectics representative.