

End of Life - Advanced Notification

PSN 3

This notification is to inform you that the products listed below will be transitioning to “End of Life” status.

Affected Products

Part Codes	Part Description
See next page	PSN 3 1U
See next page	PSN 3 2U
See next page	PSN 3 3U
See next page	PSN 3 3U SFF
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Reasons for End of Life

Hardware spares availability is now limited. The Windows OS reaches EOL in October 2026, after which no Windows security patches will be available.

Notification Dates

Milestone	
Introduction Date	2014
End of Availability Date	Q4 2017
Extended Support Start Date	Q4 2023
End of Life Date (with supported OS)	October 2026

Firmware and Software Versions

OS	Windows OS	Synectics
	End of Life (EOL) Date	End of Life (EOL) Date
Windows Embedded Standard 7 SP1 (As supplied)	October 2020 No longer supported	October 2022 No longer supported
Windows 10 IoT Enterprise LTSC 2016 (Windows OS upgrade option)	October 2026	October 2026 (for this hardware type)

Definitions

End of Availability is the point at which the product was no longer available from Synectics.

Extended Support means that the product will continue to be supported if Synectics have contractually agreed to do so. The product will no longer be updated and maintained unless necessary.

End of Life means that we will no longer be able to provide support or spares for the product. Synergy software updates will no longer be available for the product. Should you require a replacement product, your Synectics sales representative will be happy to assist.

Response

For additional information regarding this notification, please contact your local Synectics representative.

Affected Product Part Codes

Part Codes	Part Description
87-8253-0000, 87-8253-0004, 87-8253-0008	PSN 3 1U – 2TB RAID 1
87-8253-0001, 87-8253-0005, 87-8253-0009	PSN 3 1U – 3TB RAID 1
87-8253-0002, 87-8253-0006, 87-8253-0010	PSN 3 1U – 4TB RAID 1
87-8253-0003, 87-8253-0007, 87-8253-0011	PSN 3 1U – 5TB RAID 1
87-8253-0012, 87-8253-0020, SY-PSN3-2U-18TB	PSN 3 2U – 18TB RAID 6
87-8253-0013, 87-8253-0021, SY-PSN3-27TB, SY-PSN3-2U-27TB	PSN 3 2U – 27TB RAID 6
87-8253-0014, 87-8253-0022, SY-PSN3-2U-37TB	PSN 3 2U – 37TB RAID 6
87-8253-0015, 87-8253-0023	PSN 3 2U – 45TB RAID 6
87-8253-0024, 87-8253-0028, SY-PSN3-3U-25TB	PSN 3 3U – 25TB RAID 6
87-8253-0025, 87-8253-0029, SY-PSN3-3U-38TB	PSN 3 3U – 38TB RAID 6
87-8253-0026, 87-8253-0030, SY-PSN3-3U-50TB	PSN 3 3U – 50TB RAID 6
87-8253-0027, 87-8253-0031	PSN 3 3U – 71TB RAID 6
87-8253-0072, SY-PSN3-3U-25TB-SFF	PSN 3 3U SFF – 25TB RAID 6
87-8253-0073, SY-PSN3-3U-38TB-SFF	PSN 3 3U SFF – 38TB RAID 6
87-8253-0074, SY-PSN3-3U-50TB-SFF	PSN 3 3U SFF - 50TB RAID 6
87-8253-0075, SY-PSN3-3U-75TB-SFF	PSN 3 3U SFF – 75TB RAID 6
87-8253-0081, SY-PSN3-3U-100TB-SFF	PSN 3 3U SFF – 100TB RAID 6
87-8253-0082, SY-PSN3-3U-126TB-SFF	PSN 3 3U SFF – 126TB RAID 6
87-8253-0032, 87-8253-0036, SY-PSN3-4U-57TB	PSN 3 4U – 57TB RAID 6
87-8253-0033, 87-8253-0037, SY-PSN3-4U-86TB	PSN 3 4U – 86TB RAID 6
87-8253-0034, 87-8253-0038, SY-PSN3-4U-115TB	PSN 3 4U – 115TB RAID 6
87-8253-0035, 87-8253-0039	PSN 3 4U – 154TB RAID 6