

End of Life Notification

Legacy 5.8" PTZ Bubbles

This notification is to inform you that the following products have now transitioned to "End Of Life" status and are no longer available to purchase after the current stock runs out.

1.1 Affected Products

Current 5.8" Part Numbers	Description
SY-PTZ-CCO	Internal PTZ clear bubble and cover
N/A	Internal PTZ smoked bubble and cover
SY-PTZE-CCO	External PTZ clear bubble and cover
SY-PTZE-SCO	External PTZ smoked bubble and cover

1.2 EOL Reason

The tool to manufacture this component is coming to the end of its useful life.

1.3 Proposed Product End of Support Period (EOS)

End of support for the product is one year from this notification, unless specific previous agreements are in place. These will be handled on a case by case basis.

1.4 Replacement Product Details

6.2" Part Numbers	Description
SY-PTZ-CC	Internal PTZ clear bubble and cover
SY-PTZ-SC	Internal PTZ smoked bubble and cover
SY-PTZE-CC	External PTZ clear bubble and cover
SY-PTZE-SC	External PTZ smoked bubble and cover

1.5 EOL Notification Date

3 April 2017

1.6 Last Orders

The last day to order all affected products is estimated June 2017.

1.7 Response

For additional information regarding this notification, please contact your local Synectics representative.

1.8 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.