

End of Life - Advanced Notification

Synergy Compact Ultra

This notification is to inform you that the products listed below will be transitioning to “End of Life” status.

Affected Products

Part Codes	Part Description
57-0000-0017 87-4016-0012 SY-COMPACT-ULTRA	Synergy Compact Ultra
SY-PSN3-COMPACT-27TB	Synergy Compact Ultra 27TB

Reason for End of Life

The specification of this legacy hardware platform is no longer suitable for the latest Synergy releases and features. The Windows OS reaches EOL in October 2026, after which no Windows security patches will be available.

Notification Dates

Milestone	
Introduction Date	Q2 2014
End of Availability Date	Q1 2019
Extended Support Start Date	Q1 2025
End of Life Date (with supported OS)	October 2026

Firmware and Software Versions

OS	Windows OS End of Life (EOL) Date	Synectics End of Life (EOL) Date
Windows Embedded Standard 7 SP1	October 2020 No longer supported	October 2022 No longer supported
Windows 10 IoT Enterprise LTSC 2016 (Windows OS upgrade option)	October 2026	October 2026 (for this hardware type)

Definitions

End of Availability is the point that the product was phased out by Synectics.

Extended Support means that the product will continue to be supported if Synectics have contractually agreed to do so. The product will no longer be updated and maintained unless necessary.

End of Life means that we will no longer be able to provide support or spares for the product. Synergy software updates will no longer be available for the product. Should you require a replacement product, your Synectics sales representative will be happy to assist.

Response

For additional information regarding this notification, please contact your local Synectics representative.