

End of Life - Advanced Notification

Ultra V1 Client and Display Wall

This notification is to inform you that the products listed below will be transitioning to “End of Life” status.

Affected Products

Part Codes	Part Description
SY-CLIENT-ULTRA	Synergy Ultra V1 Client
SY-WALL-ULTRA	Synergy Ultra V1 Display Wall

Reason for End of Life

The specification of this legacy hardware platform is no longer suitable for the latest Synergy releases and features.

Notification Dates

Milestone	
Introduction Date	Q1 2014
End of Availability Date	Q2 2017
Extended Support Start Date	Q2 2023
End of Life Date (with supported OS)	March 2026

Firmware and Software Versions

OS	Windows OS	Synectics
	End of Life (EOL) Date	End of Life (EOL) Date
Windows Embedded Standard 7 SP1 (As supplied)	October 2020 No longer supported	October 2022 No longer supported
Windows 10 IoT Enterprise LTSC 2019 (Windows OS upgrade option)	January 2029	March 2026 (for this hardware type)

Definitions

End of Availability is the point that the product was phased out by Synectics.

Extended Support means that the product will continue to be supported if Synectics have contractually agreed to do so. The product will no longer be updated and maintained unless necessary.

End of Life means that we will no longer be able to provide support or spares for the product. Synergy software updates will no longer be available for the product. Should you require a replacement product, your Synectics sales representative will be happy to assist.

Response

For additional information regarding this notification, please contact your local Synectics representative.